

Access Statement for Saxonville Hotel

Introduction

- ❖ Saxonville Hotel is situated on Whitby's West Cliff and is one street inland from the sea front in a quiet residential area.
- ❖ We have 23 bedrooms comprising of Single, Twin, Double and Family rooms.
- ❖ Our aim is to ensure that all our Guests receive a warm and friendly welcome and a high standard of personal service.
- ❖ There is always a member of the Newton family or one of our reliable staff available to assist you during your stay.

Our current facilities and services offered are:

Pre-Arrival

- ❖ For assistance prior to arrival please contact us on 01947 602631
- ❖ Alternatively you can contact us via e-mail at newtons@saxonville.co.uk
- ❖ A bus stop is around the corner from the hotel with a regular service into town.
- ❖ The Bus and Railway Stations are a 10/15 minute walk into town.
- ❖ The nearest Airport is **Teesside Airport**, which is 45 minute to an hour's drive by car.
- ❖ Our Sample Menus are available in large print upon request.

Arrival & Car Parking Facilities

- ❖ The private car park (which has space for 20 cars) is situated diagonally across the road and has a locked barrier, keys can be signed for at reception to gain access.
- ❖ Street parking is also available outside the hotel (with a disc for 3 hours).
- ❖ We can assist guests with luggage (up to a maximum of 20kg per item).

Main Entrance & Reception

- ❖ The front double doors are 6 steps up from the pavement. Each step is
- ❖ 14 cm deep.
- ❖ The front door is only locked between 12midnight and 7am in the morning.
- ❖ On occasions when we **do not** have a night porter all guests are given a front door key.
- ❖ Reception is open from 8 in the morning until 9 in the evening.
- ❖ There is a bell on the reception desk for guests to attract our attention.
- ❖ Registration can be completed whilst sitting in the reception area as we have clipboards available.
- ❖ A Selection of comfortable chairs, with or without arms, plus a low round table are situated in the Reception area.
- ❖ The floor in the reception area is carpeted.
- ❖ We do not have a ramp to access the building.

Public Areas – General (Internal)

- ❖ There are two staircases, one at each end of the lounge (also connected by corridors on the first and second floors) consisting of 13 stairs to a small landing followed by a further five stairs leading to the first floor bedrooms.
- ❖ All floor and stair coverings are short pile carpet.
- ❖ All stairs up to the first floor have handrails on both sides (except where there are internal fire doors).

Public Area – WC

- ❖ Ladies and Gents Toilets are available on the ground floor
- ❖ Doorways, including cubicles, are 66cm wide

Restaurant/Dining Room, Bar and Lounge

- ❖ The Restaurant is on the ground floor and is open for Breakfast between 7.30 and 9.30am and for Dinner, between 7 and 8.30pm. There are no steps.
- ❖ Menus can be provided in large print upon request.
- ❖ Furniture is flexible and can be moved upon request.
- ❖ Dining tables have under space of 61cm minimum.
- ❖ All dining chairs are without arms.
- ❖ Booster cushions and high chairs are available upon request.
- ❖ The Bar is on the ground floor between the Lounge and Restaurant. No steps.
- ❖ There is a selection of low tables with comfortable chairs with or without arms. Tables and chairs can be moved upon request.

Laundry

- ❖ Washing and drying of clothes can be done for a small charge (Please note this is done at owner's risk).
- ❖ An Iron and Ironing Board are also available upon request.

Shop, Outdoor Facilities, Café & Takeaway Not available

Conference & Meeting Rooms, Banqueting

As for the restaurant above. More details available upon request.

Bedrooms

- ❖ There are 23 en-suite bedrooms. (Full size bath with Shower over.)
- ❖ 1 on the ground floor,
- ❖ 14 on the first floor and
- ❖ 8 on the second floor.
- ❖ **We do not have a lift.**